

# Scout | Clinical

## CASE STUDY:

### Coordinating Complex Transportation for Mobility-Limited Participants in Multi-Site Trials

Supporting participants with obesity and peripheral artery disease across multiple study visits



## BACKGROUND

Scout supported participant travel logistics in two separate multi-site clinical trials.

One study was a Phase II randomized, double-blind, placebo-controlled obesity trial. The second was a Phase III study involving participants with peripheral artery disease. Participants in both studies often had mobility limitations and other health conditions, including diabetes and cardiovascular disease. Some relied on mobility devices such as motorized scooters.

Many participants also lived in rural areas, requiring long ground travel to reach study sites.

## CHALLENGES

- Mobility limitations, including participants using motorized scooters
- Comorbid conditions such as diabetes and cardiovascular disease
- Long travel distances for participants in rural areas
- Caregivers traveling with participants to visits
- Multiple visit types, including screening, baseline, imaging, and ophthalmology
- Coordination across multi-site trials with varying schedules

## SCOUT'S APPROACH

Scout provided a scope of services to include:

### **Ground transportation coordination:**

Arranged transportation between participants' homes and study sites.

### **Mobility-accommodating vehicles:**

Coordinated vehicles capable of transporting participants using motorized scooters.

### **Caregiver travel coordination:**

Coordinated transportation for caregivers accompanying participants.

### **Long-distance rural travel:**

Arranged extended ground transportation for participants traveling from rural areas.

### **Site coordination:**

Communicated with sites to align transportation with scheduled visits.

## SCOPE

Scout supported transportation across two multi-site clinical trials involving participants with mobility needs and long travel distances.

Transportation was arranged for screening, baseline, imaging, ophthalmology, and other study visits. Coordination covered travel between participants' homes and study sites, including vehicles that could accommodate mobility devices when needed.

## SPECIALIZED SOLUTIONS

Transportation was matched to each participant, including vehicles equipped for motorized scooters and additional equipment, coordinated directly with transportation providers.

For those traveling from rural areas, extended ground trips were arranged in advance.

Participants attended required visits across both studies, without sites managing travel or troubleshooting logistics.