

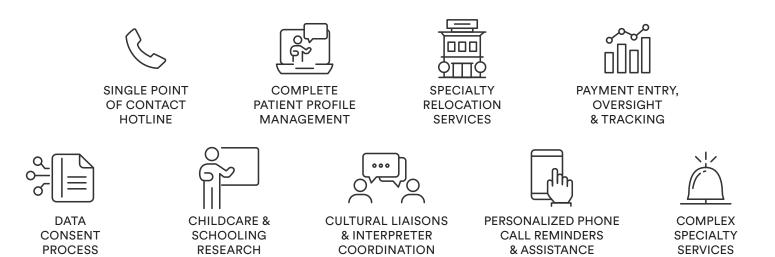
Go the extra mile to enhance every patient's experience

TRIALS FAIL TO MEET RECRUITMENT STANDARDS Even with nearly \$1.9 billion spent annually on clinical trial recruitment, up to 85% of trials fail to recruit or retain a sufficient sample size.

Effective cross-border patient support and retention require an in-depth approach. By addressing logistics, linguistic and cultural barriers, and overarching financial burden, Scout's Patient Navigator services support broader access to research-related treatments, nurture patient engagement, and improve overall trial outcomes.

## SCOUT PATIENT NAVIGATOR SERVICES

The Patient Navigator is a dedicated point of contact available to patients and their caregivers any time. The Patient Navigator experience goes beyond the gold-standard service provided by our Patient Liaison team. Patient Navigators help participants navigate their trial participation ecosystem at a highly-specialized level.



## **CLEAR THE PATH FOR PATIENTS**

Address the most critical issues facing diverse patient populations with specialized Patient Navigator support.

- International travel, relocation, & cultural integration
- Education & support for family members and caregivers

## **MAXIMIZE OUTCOMES**

Scout's white-glove Patient Navigator services relieve burden and empower patients to stick with it.

- Guide participants through the clinical trial ecosystem
- Facilitate patients' successful visit completion
- Ease financial, social, & emotional demands

