

Scout

EMPOWERING SITES

We're supporting sites and patients with people-first solutions.

From start-up to close-out.



Nearly 80% of clinical trial sites have less than six months of financial reserves in the bank. 10% have less than one month. Inflation has slashed profits for 40% of sites, while 23% grapple with invoices more than 90 days overdue.¹

Scout makes it easier for sites.

Sponsor-Funded Services: Patient support at no cost to sites lets you focus on what truly matters.

Patient-Accessible Portal: The Scout Portal allows study participants to submit their own payment and travel requests.

Patient Retention: Patient services reduce drop-out, ensure consistent data, and support timely study completion.

24/7 Live Support: Access real-time, round-the-clock support for both sites and participants.

Get to know our Clinical services.



Patient Reimbursement & Payment: Multiple payment options in local currencies on a timely basis.



Patient Travel & Logistics: Transport, accommodation, and more to help patients stick with it.



Patient Liaison Team: Guides participants, caregivers, and sites with prompt, personalized payment & travel support.



Scout Coordinator Service: Direct patient request management to free up high-volume site staff for vital tasks.

Between juggling patient care, admin tasks, and more, sites are beyond busy. Our patient support services effectively tackle payments and logistics, which means sites can focus on the rest of the balancing act.

Let's chat about how Scout can make it easier. [Speak with our team today.](#)

